

Contents

Report Details	3
Applicable Standards/Guidelines	4
Terms	4
WCAG 2.x Report	5
Table 1: Success Criteria, Level A	6
Table 2: Success Criteria, Level AA	35
Revised Section 508 Report	52
Chapter 3: Functional Performance Criteria (FPC)	52
Chapter 4: Hardware	54
Chapter 5: Software	61
Chapter 6: Support Documentation and Services	65
EN 301 549 Report	67
Chapter 4: 4.2 Functional Performance Statements (FPS)	67
Chapter 5: Generic Requirements	69
Chapter 6: ICT with Two-Way Voice Communication	74
Chapter 7: ICT with Video Capabilities	76
Chapter 8: Hardware	77
Chapter 9: Web (see WCAG 2.x section)	80
Chapter 10: Non-web Documents	80
Chapter 11: Software	81
Chapter 12: Documentation and Support Services	84
Chapter 12: ICT Providing Polary or Emergency Service Access	95

Report Details

Name of Product/Version: FlexNet Manager Suite 2019 R1

Product Description: FlexNet Manager is a complete Desktop-to-Datacenter Software License Optimization

Solution

Date: 04/26/2019

Contact information: Ian Parham, Senior Manager User Experience, iparham@flexera.com

Evaluation Methods Used: IAT – Integrated Accessibility Testing, CCT – Color Contrast Testing, SMT – Screen Magnifier Testing, TBT - Tool Based Testing, SRT-Screen Reader Testing, MAT - Manual Accessibility Testing

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1 at https://www.w3.org/TR/WCAG21/	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017	(Yes)
<u>Corrections to the ICT Final Rule</u> as published by the US Access Board in the Federal Register on January 22, 2018	
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V2.1.2 (2018-08) at https://www.etsi.org/deliver/etsi_en//301500_301599/301549/02.01.02_60/en_301549v020102p.pdf	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.

- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Chapter 10 Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports with Exceptions	
Also applies to:		Test methods: IAT;TBT; SRT
EN 301 549 Criteria		Features
• 9.1.1.1 (Web)		
• 10.1.1.1 (Non-web document)		Text alternatives are provided for non-text content that is
• 11.1.1.1 (Open Functionality Software)		used as part of the application such as images and icons.
• 11.1.1.1.2 (Closed Functionality Software)		 Images and icons are associated with text alternative to inform users with visual impairments, in audio or braille, of
• 11.8.2 (Authoring Tool)		the intent and purpose of such non-text elements through
• 12.1.2 (Product Docs)		their screen readers or similar assistive technologies.
• 12.2.4 (Support Docs)		 Controls and input fields have descriptive, contextual labels or title attributes.
Revised Section 508		
• 501 (Web)(Software)		Exceptions;
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		An image in the global header does not have appropriate alt text and affects all pages that use this template. There are also orphaned form labels on the pages that use the Search input, in addition to buttons that are empty and screen readers cannot indicate the function of the button.
		There are also instances of buttons that are empty or has no text value.

Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not applicable	
Also applies to:		No prerecorded audio/video-only are required for
EN 301 549 Criteria		operation of application
• 9.1.2.1 (Web)		
• 10.1.2.1 (Non-web document)		
• 11.1.2.1.1 (Open Functionality Software)		
• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A)	Not applicable	No prerecorded audio captions are required for operation
Also applies to:		of application
EN 301 549 Criteria		
• 9.1.2.2 (Web)		
• 10.1.2.2 (Non-web document)		
• 11.1.2.2 (Open Functionality Software)		
 11.1.2.2 (Closed Software) – Does not apply 		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not applicable	No prerecorded audio descriptions or media alternatives
Also applies to:		are required for operation of application
EN 301 549 Criteria		
• 9.1.2.3 (Web)		
• 10.1.2.3 (Non-web document)		
• 11.1.2.3.1 (Open Functionality Software)		
• 11.1.2.3.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A)	Supports with Exceptions	Test Methods: SRT, MAT, TBT
Also applies to:		
EN 301 549 Criteria		The product makes extensive use of input controls that
• 9.1.3.1 (Web)		have a description that is not explicitly associated with the field to make sure that users of assistive technologies will
• 10.1.3.1 (Non-web document)		also know what the field is for. HTML is also used to format
• 11.1.3.1.1 (Open Functionality Software)		content presentational attributes such as 'border', 'align', or 'bgcolor' are used where CSS should be used for styling
• 11.1.3.1.2 (Closed Software)		instead
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		A substantial list of exceptions like this should probably be
• 12.2.4 (Support Docs)		"Does not support" (rather than "Supports with exceptions") as there are one or more exceptions are cited
Revised Section 508		across the application.
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A)	Supports	Test Methods: SRT, TBT, MAT
Also applies to:		
EN 301 549 Criteria		The content on application is created such as to be
• 9.1.3.2 (Web)		understood by assistive technologies and to be presented in different ways. • Headings and ARIA landmarks are used
• 10.1.3.2 (Non-web document)		to help convey relationships between content. • Pages are
• 11.1.3.2.1 (Open Functionality Software)		linear and read clearly without style sheets.
• 11.1.3.2.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A)	Supports	
Also applies to:		
EN 301 549 Criteria		Test Methods: SRT, TBT, MAT
• 9.1.3.3 (Web)		
• 10.1.3.3 (Non-web document)		Any concepts suggested through shape, size, visual
• 11.1.3.3 (Open Functionality Software)		location, orientation, or sound is also communicated through language. Textual equivalents may be visible or
• 11.1.3.3 (Closed Software)		hidden (alt text, titles, ARIA alerts, etc.).
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A)	Supports with Exceptions	
Also applies to:		Test Methods: CCT: Grayscale bookmarklet
EN 301 549 Criteria		
• 9.1.4.1 (Web)		Certain parts of the application use color as the only visual
• 10.1.4.1 (Non-web document)		means of conveying information, indicating an action.
• 11.1.4.1 (Open Functionality Software)		5 1 5 2 1 1 5
• 11.1.4.1 (Closed Software)		Examples of Does Not Support:
• 11.8.2 (Authoring Tool)		a. Terms and Conditions in
• 12.1.2 (Product Docs)		footer
• 12.2.4 (Support Docs)		b. Privacy Policy
Revised Section 508		in footer
• 501 (Web)(Software)		c. Login Page: Data Privacy
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A)	Not Applicable	No Audio information or operation required – No
Also applies to:		information retrieval requires hearing.
EN 301 549 Criteria		
• 9.1.4.2 (Web)		
• 10.1.4.2 (Non-web document)		
• 11.1.4.2 (Open Functionality Software)		
• 11.1.4.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A)	Supports with Exceptions	Test Methods: SRT, TBT, MAT
Also applies to:		
EN 301 549 Criteria		Most of the functionality can be performed using keyboard
• 9.2.1.1 (Web)		as all elements are receiving focus. However, items in the main navigation does not receive focus:
• 10.2.1.1 (Non-web document)		a. License Compliance
• 11.2.1.1.1 (Open Functionality Software)		b. Hardware Assets
• 11.2.1.1.2 (Closed Software)		c. Discovery & Inventory
• 11.8.2 (Authoring Tool)		d. Procurement
• 12.1.2 (Product Docs)		e. Enterprise
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A)	Supports	Test Methods: MAT: Keyboard; SRT
Also applies to:		
EN 301 549 Criteria		
• 9.2.1.2 (Web)		The application supports standard keyboard navigation and
• 10.2.1.2 (Non-web document)		ensures that keyboard users cannot be trapped in a subset of content.
• 11.2.1.2 (Open Functionality Software)		
• 11.2.1.2 (Closed Software)		Features No keyboard traps
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Applicable	Application does not use keyboard shortcuts.
Also applies to:		
EN 301 549 Criteria		
• 9.2.1.4 (Web)		
• 10.2.1.4 (Non-web document)		
• 11.2.1.4.1 (Open Functionality Software)		
• 11.2.1.4.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A)	Supports	Test Methods: MAT
Also applies to:		
EN 301 549 Criteria		• Users can refresh data in the tables at their own pace.
• 9.2.2.1 (Web)		
• 10.2.2.1 (Non-web document)		
• 11.2.2.1 (Open Functionality Software)		
• 11.2.2.1 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A)	Supports with Exceptions	Test Methods: MAT
Also applies to:		
EN 301 549 Criteria		The animations in the application such as the loading bar,
• 9.2.2.2 (Web)		and the animated gear on the Grid with Wizard page are under 5 seconds but are not mirrored with text indication
• 10.2.2.2 (Non-web document)		how far along as this could confuse users or cause them to
• 11.2.2.2 (Open Functionality Software)		think that content was frozen or broken .
• 11.2.2.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A)	Not applicable	Application does not use flashing or blinking text or objects
Also applies to:		or any other elements.
EN 301 549 Criteria		
• 9.2.3.1 (Web)		
• 10.2.3.1 (Non-web document)		
• 11.2.3.1 (Open Functionality Software)		
• 11.2.3.1(Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A)	Supports with Exceptions	Test Methods: IAT; MAT: Keyboard; SRT; TBT: Landmarks
Also applies to:		bookmarklet
EN 301 549 Criteria		
• 9.2.4.1 (Web)		Certain pages have headings that are not provided at the beginning of each section of content because they are
 10.2.4.1 (Non-web document) – Does not apply 		empty.
• 11.2.4.1 (Open Functionality Software) – Does not apply		
 11.2.4.1 (Closed Software) – Does not apply 		Some pages that have this issue:
• 11.8.2 (Authoring Tool)		a. Dashboard
• 12.1.2 (Product Docs)		b. Profile
• 12.2.4 (Support Docs)		c. Reconcile
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs) – Does not apply to non-web docs		

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A)	Supports	Test Methods: MAT
Also applies to:		
EN 301 549 Criteria		Web pages within the application have descriptive titles
• 9.2.4.2 (Web)		that indicate the topic or purpose of each page.
• 10.2.4.2 (Non-web document)		
• 11.2.4.2 (Open Functionality Software) - Does not apply		Each page has a title, heading 1 and ARIA main landmark.
 11.2.4.2 (Closed Software) – Does not apply 		Users control their own content.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A)	Partially Supports	Test Methods: MAT: Keyboard & visual focus
Also applies to:		
EN 301 549 Criteria		Features
• 9.2.4.3 (Web)		• Each page has a logical tab order and visible tab stops.
• 10.2.4.3 (Non-web document)		Users control their own content
• 11.2.4.3 (Open Functionality Software)		
• 11.2.4.3 (Closed Software)		Certain Pages have illogical focus order.
• 11.8.2 (Authoring Tool)		a. Login – Forget Password, Username, Password,
• 12.1.2 (Product Docs)		Login button
• 12.2.4 (Support Docs)		b. Profile Page
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A)	Supports with Exceptions	Test Methods: IAT; MAT; SRT
Also applies to:		
EN 301 549 Criteria		Features
• 9.2.4.4 (Web)		• Links are unique and contextual, usually in the format
• 10.2.4.4 (Non-web document)		[action] [applicable item].
• 11.2.4.4 (Open Functionality Software)		Users control their own content.
• 11.2.4.4 (Closed Software		
• 11.8.2 (Authoring Tool)		Certain Pages are using the same link used for multiple locations.
• 12.1.2 (Product Docs)		a. Report Page
• 12.2.4 (Support Docs)		b. Profile Page
Revised Section 508		c. Main Navigation: System Task Button
• 501 (Web)(Software)		d. Settings
• 504.2 (Authoring Tool)		e. Setting w/accordion
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 only)	Not applicable	Test Methods: MAT
Also applies to:		
EN 301 549 Criteria		The application does not use multipoint or path-based
• 9.2.5.1 (Web)		gestures for operation
• 10.2.5.1 (Non-web document)		
• 11.2.5.1 (Open Functionality Software)		
• 11.2.5.1 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	Test Methods: MAT
Also applies to:		
EN 301 549 Criteria		All functionality that can be operated using a single pointer.
• 9.2.5.2 (Web)		
• 10.2.5.2 (Non-web document)		
• 11.2.5.2 (Open Functionality Software)		
• 11.2.5.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
		Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 only)	Partially Supports	
Also applies to:		
EN 301 549 Criteria		
• 9.2.5.3 (Web)		
• 10.2.5.3 (Non-web document)		
• 11.2.5.3 (Open Functionality Software)		
• 11.2.5.3 (Closed Software)		Test Methods: IAT; MAT; SRT
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		Features
• 12.2.4 (Support Docs)		 Text alternatives are provided for non-
Revised Section 508 – Does not apply		text content that is used as part of the application such as images and icons.
		 Images and icons are associated with text alternative to inform users with visual impairments, in audio or braille, of the intent and purpose of such non-text elements through their screen readers or similar assistive technologies.
		 Controls and input fields have descriptive, contextual labels or title attributes
		Eventione
		Exceptions:
		The label is not defined for multiple controls (buttons, checkboxes, radio buttons) on multiple pages.

Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only)	Not applicable	Not applicable
Also applies to:		
EN 301 549 Criteria		
• 9.2.5.4 (Web)		
• 10.2.5.4 (Non-web document)		
• 11.2.5.4 (Open Functionality Software)		
• 11.2.5.4 (Closed Software		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A)	Support with Exceptions	
Also applies to:		Test Methods: IAT; TBT; SRT
EN 301 549 Criteria		
• 9.3.1.1 (Web)		Features
• 10.3.1.1 (Non-web document)		Language of content is notified at start of page and when
• 11.3.1.1.1 (Open Functionality Software)		changed within page.
• 11.3.1.1.2 (Closed Software)		Users control their own content.
• 11.8.2 (Authoring Tool)		Cortain pages have missing definition of natural language.
• 12.1.2 (Product Docs)		Certain pages have missing definition of natural language:
• 12.2.4 (Support Docs)		Login page does not meet necessary criteria requirements
Revised Section 508		Login page does not meet necessary criteria requirements
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A)	Partially Supports	Test Methods: MAT; SRT
Also applies to:		
EN 301 549 Criteria		We have visible on-focus states that use a combination of
• 9.3.2.1 (Web)		colour and border effect to highlight the focused elements. However, some elements do not highlight on focus.
• 10.3.2.1 (Non-web document)		
• 11.3.2.1 (Open Functionality Software)		The following exceptions apply to the following views:
• 11.3.2.1 (Closed Software)		
• 11.8.2 (Authoring Tool)		a. Profile
• 12.1.2 (Product Docs)		b. Report
• 12.2.4 (Support Docs)		c. Setting w/accordion
Revised Section 508		d. Summary Page
• 501 (Web)(Software)		e. Grid
• 504.2 (Authoring Tool)		f. Grid with Tree View
• 602.3 (Support Docs)		g. Grid with Wizard
		h. License Detail CRUD View with detail view
		i. Settings
		j. Navigation and Links

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A)	Supports	Test Methods: MAT; SRT
Also applies to:		Features
EN 301 549 Criteria		Drop-down lists do not initiate change when manipulated
• 9.3.2.2 (Web)		
• 10.3.2.2 (Non-web document)		Application is designed to allow user to change setting of
• 11.3.2.2 (Open Functionality Software)		user interface without causing a change of context.
• 11.3.2.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A)	Supports	
Also applies to:		
EN 301 549 Criteria		Test Methods: IAT; TBT; SRT
• 9.3.3.1 (Web)		Features
• 10.3.3.1 (Non-web document)		Error messages are communicated using a combination of
• 11.3.3.1.1 (Open Functionality Software)		ARIA alerts, ARIA landmarks, headings and links. Where possible, error messages describe each error and link to the
• 11.3.3.1.2 (Closed Software)		appropriate field for resolving the error
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		The product makes extensive use of input controls and is
• 12.2.4 (Support Docs)		designed so that errors automatically detected are identified and described to the user in text.
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)	Supports with Exceptions	Test Methods: IAT; TBT; SRT
Also applies to:		Features
EN 301 549 Criteria		• Forms have clear headings, labels, field sets, and buttons.
• 9.3.3.2 (Web)		Inline help is provided as needed.
• 10.3.3.2 (Non-web document)		• The expanded/collapsed state of secondary form content is clearly indicated, and the fields are accessible.
• 11.3.3.2 (Open Functionality Software)		,
• 11.3.3.2 (Closed Software)		Exceptions:
• 11.8.2 (Authoring Tool)		The label is not defined for multiple controls (buttons,
• 12.1.2 (Product Docs)		checkboxes, radio buttons) on multiple pages.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Supports with exceptions	Test Me	Aleada TRT: UTMI CadaCaiffan
		ethods: TBT: HTML CodeSniffer
	Feature	s
	• Web ¡	pages are written to HTML5 specifications.
	• Users	s control their own content.
	Exception	ons:
	Some ic	ds of active elements are not unique.
	a.	Report Index
	b.	Setting w/accordion
	c.	Summary Page
	d.	Grid
	e.	Grid with Tree View
	f.	License Detail Crud View with Detail View
	g.	Settings
		• Web p • Users Exception Some ic a. b. c. d. e. f.

Criteria	Conformance Level	Remarks and Explanations	
4.1.2 Name, Role, Value (Level A)	Supports with exceptions	Test Methods: IAT; MAT; SRT	
Also applies to:			
EN 301 549 Criteria		Some form elements are missing a button and have	
• 9.4.1.2 (Web)		description, and are missing discernable text.	
• 10.4.1.2 (Non-web document)			
• 11.4.1.2.1 (Open Functionality Software)		a. Report Index	
• 11.4.1.2.2 (Closed Software)		b. Main Navigation	
• 11.8.2 (Authoring Tool)		c. Profile	
• 12.1.2 (Product Docs)		d. Report	
• 12.2.4 (Support Docs)		e. Settings w/accordion	
Revised Section 508		f. Summary Page	
• 501 (Web)(Software)		g. Grid	
504.2 (Authoring Tool)		h. Grid with Tree	
• 602.3 (Support Docs)		i. Grid with Wizard	
		j. License Detail with CRUD view with Detail	
		k. Settings	

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not applicable	Test Methods: MAT
Also applies to:		Not applicable.
EN 301 549 Criteria		
• 9.1.2.4 (Web)		• Time-based media are not a part of the LMS. •
• 10.1.2.4 (Non-web document)		Users control the content they produce.
• 11.1.2.4 (Open Functionality Software)		
• 11.1.2.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA)	Not applicable	Test Methods: MAT
Also applies to:		Not applicable.
EN 301 549 Criteria		
• 9.1.2.5 (Web)		• Time-based media are not a part of the LMS.
• 10.1.2.5 (Non-web document)		• Users control the content they produce.
• 11.1.2.5 (Open Functionality Software)		
• 11.1.2.5 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 only)	Supports	View of content is not restricted to a single display
Also applies to:		orientation.
EN 301 549 Criteria		
• 9.1.3.4 (Web)		
• 10.1.3.4 (Non-web document)		
• 11.1.3.4 (Open Functionality Software)		
• 11.1.3.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports with Exceptions	The product makes extensive use of input controls that do not have appropriate visible labels and instruction
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.5 (Web)		
• 10.1.3.4 (Non-web document)		
• 11.1.3.5 (Open Functionality Software)		
• 11.1.3.5 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

1.4.3 Contrast (Minimum) (Level AA)

Also applies to:

EN 301 549 Criteria

- 9.1.4.3 (Web)
- 10.1.4.3 (Non-web document)
- 11.1.4.3 (Open Functionality Software)
- 11.1.4.3 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Supports with Exceptions

Test Methods: CCT: Grayscale bookmarklet

Features

- Information conveyed through font styling or color is also communicated through language.
- Electronic forms use standard HTML mark-up and item labeling.
- When color is used for warning and confirmation messages, the associated text communicates meaning clearly on its own.
- Tool menus and tabs use highlighting to indicate current location. This information is also communicated by headings and selected states

Overall the application provides good contrast between the foreground and the background. However, there are few instances wherein the contrast ratio does not meet the standard ratio as well as few elements gets disappear or are indistinguishable in high contrast mode.

The following exceptions apply to the following views:

- a. Profile
- b. Report Index
- c. Reconcile Page
- d. Setting w/accordion
- e. Summary Page

Criteria	Conformance Level	Remarks and Explanations
	556	f. Grid
		g. Grid with Tree View
		h. Grid with Wizard
		i. License Detail CRUD View with detail view
		j. Settings
1.4.4 Resize text (Level AA)	Supports	Test Methods: MAT
Also applies to:		
EN 301 549 Criteria		The application user interfaces support standard
• 9.1.4.4 (Web)		zoom capabilities built into modern web browsers and operating systems.
• 10.1.4.4 (Non-web document)		
• 11.1.4.4.1 (Open Functionality Software)		
• 11.1.4.4.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA)	Not applicable	Test Methods: MAT
Also applies to:		
EN 301 549 Criteria		The Application does not use images of text by
• 9.1.4.5 (Web)		default. Application designers may choose to include images of text in user interfaces that they design
• 10.1.4.5 (Non-web document)		with Appian.
• 11.1.4.5.1 (Open Functionality Software)		
• 11.1.4.5.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only)	Supports	Test Methods: MAT
Also applies to:		
EN 301 549 Criteria		Content can be presented without loss of
• 9.1.4.10 (Web)		information or functionality, and without requiring scrolling in two dimensions.
• 10.1.4.10 (Non-web document)		
• 11.1.4.10.1 (Open Functionality Software)		
• 11.1.4.10.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	Test Methods: MAT
Also applies to:		
EN 301 549 Criteria		The product does not override color, contrast, and
• 9.1.4.11 (Web)		font settings made through operating system accessibility features.
• 10.1.4.11 (Non-web document)		
• 11.1.4.11 (Open Functionality Software)		
• 11.1.4.11 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	Test Methods: MAT: Keyboard + SMT
Also applies to:		
EN 301 549 Criteria		Overall the application is accessible, and no loss of
• 9.1.4.12 (Web)		content or functionality occurs.
• 10.1.4.12 (Non-web document)		
• 11.1.4.12 (Open Functionality Software)		
• 11.1.4.12 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	Test Methods: MAT: Keyboard + SMT
Also applies to:		
EN 301 549 Criteria		There is nothing in the product that will cause
• 9.1.4.13 (Web)		disruption or disable activated features of hover and focus events triggering additional content.
• 10.1.4.13 (Non-web document)		rocus events triggering additional contents.
• 11.1.4.13 (Open Functionality Software)		
• 11.1.4.13 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA)	Supports	
Also applies to:		Test Methods: MAT + TBT
EN 301 549 Criteria		
• 9.2.4.5 (Web)		the application provides capabilities for incorporating
 10.2.4.5 (Non-web document) – Does not apply 		navigation links and search functions in user interfaces providing more than one way to locate a
• 11.2.4.5 (Open Functionality Software) – Does not apply		web page within a set of web pages.
 11.2.4.5 (Closed Software) – Does not apply 		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs) – Does not apply to non-web docs		

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA)	Supports with Exceptions	Test Methods: MAT + TBT
Also applies to:		
EN 301 549 Criteria		Features:
• 9.2.4.6 (Web)		• a <label> element with a for attribute value that is</label>
• 10.2.4.6 (Non-web document)		equal to the id of a unique form control
• 11.2.4.6 (Open Functionality Software)		 a <label> element that surrounds the form control, does not surround any other form controls, and does</label>
• 11.2.4.6 (Closed Software)		not reference another element with its for attribute
• 11.8.2 (Authoring Tool)		• a non-empty title attribute, or
• 12.1.2 (Product Docs)		• a non-empty aria-labelled by attribute.
• 12.2.4 (Support Docs)		
Revised Section 508		The following exceptions apply to the following
• 501 (Web)(Software)		views:
• 504.2 (Authoring Tool)		a. Reconcile Page
• 602.3 (Support Docs)		b. Report

Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA)	Supports with Exceptions	Test Methods: MAT
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.7 (Web)		Overall the focused components can be visually
• 10.2.4.7 (Non-web document)		identified. However, there are few instances wherein elements not highlighted on focus
• 11.2.4.7 (Open Functionality Software)		
• 11.2.4.7 (Closed Software)		The following exceptions apply to the following
• 11.8.2 (Authoring Tool)		views:
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		a. Profile
Revised Section 508		b. Report
• 501 (Web)(Software)		c. Setting w/accordion
• 504.2 (Authoring Tool)		d. Summary Page
• 602.3 (Support Docs)		e. Grid
		f. Grid with Tree View
		g. Grid with Wizard
		h. License Detail CRUD View with detail view
		i. Settings
		j. Navigation and Links

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA)	Support with Exceptions	Test Methods: TBT
Also applies to:		
EN 301 549 Criteria		Certain pages have missing definition of natural
• 9.3.1.2 (Web)		language:
• 10.3.1.2 (Non-web document)		
• 11.3.1.2 (Open Functionality Software) – Does not apply		Login page does not meet necessary criteria requirements
 11.3.1.2 (Closed Software) – Does not apply 		·
• 11.8.2 (Authoring Tool)		For multilingual sites targeting Conformance Level A,
• 12.1.2 (Product Docs)		the Working Group strongly encourages developers
• 12.2.4 (Support Docs)		to follow Success Criterion 3.1.2 as well even though that is a Level AA Success Criterion
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA)	Supports	Test Methods: MAT, TBT
Also applies to:		
EN 301 549 Criteria		the application uses the same navigation
• 9.3.2.3 (Web)		mechanisms across pages.
 10.3.2.3 (Non-web document) – Does not apply 		
• 11.3.2.3 (Open Functionality Software) – Does not apply		
 11.3.2.3 (Closed Software) – Does not apply 		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs) – Does not apply to non-web docs		

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA)	Supports	
Also applies to:		Test Methods: MAT + TBT
EN 301 549 Criteria		
• 9.3.2.4 (Web)		The application user interface provides a standard
 10.3.2.4 (Non-web document) – Does not apply 		component library ensuring consistent functionality and presentation across pages.
• 11.3.2.4 (Open Functionality Software) – Does not apply		
 11.3.2.4 (Closed Software) – Does not apply 		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs) – Does not apply to non-web docs		

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)	Supports	Test Methods: MAT + TBT
Also applies to:		
EN 301 549 Criteria		the application provides suggestions for correcting
• 9.3.3.3 (Web)		errors such as identifying required fields using the "aria-required" attribute. Application designers may
• 10.3.3.3 (Non-web document)		also choose to include supplemental text notifying
• 11.3.3.3 (Open Functionality Software)		users of form errors such as required fields that were not completed.
• 11.3.3.3 (Closed Software)		·
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Test Methods: MAT
Also applies to:		
EN 301 549 Criteria		There is nothing in the product that will cause data
• 9.3.3.4 (Web)		entered by the user not to be checked for input errors and where the user does not have an
• 10.3.3.4 (Non-web document)		opportunity to correct them
• 11.3.3.4 (Open Functionality Software)		
• 11.3.3.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only)	Supports	Test Methods: MAT
Also applies to:		
EN 301 549 Criteria		Status messages can be programmatically
• 9.4.1.3 (Web)		determined through role or properties such that they can be presented to the user by assistive
 10.4.1.3 (Non-web document) – Does not apply 		technologies without receiving focus
• 11.4.1.3 (Open Functionality Software) – Does not apply		
• 11.4.1.3 (Closed Software) – Does not apply		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Support with Exceptions	There are form control labels missing, empty headings, skipped heading levels, and event handlers that may not be accessible, some alt tags missing.
302.2 With Limited Vision	Supports with Exceptions	the application in some instances uses color is the sole means of conveying information
302.3 Without Perception of Color	Support with Exceptions	Application overrides user selected contrast and color selections and other individual display attributes.
302.4 Without Hearing	Not Applicable	No auditory alerts are used.
302.5 With Limited Hearing	Not Applicable	No auditory alerts are used.
302.6 Without Speech	Not Applicable	No auditory alerts are used.

Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Supports	Supports when combined with Compatible Assistive Technology Features
		 Users with limited manipulation primarily use alternatives to pointing devices such as onscreen keyboards, voice recognition software, visual trackers or adaptive keyboards. For these users, access through keyboard, visibility of current tab location, large target size and longer time limits are important accessibility criteria.
		 Keyboard-accessible alternatives are provided for tools that support drag- and-drop, upload, or reordering.
		 Current tab location is made clearly visible
302.8 With Limited Reach and Strength	Supports	Features
		 Large target sizes, adequate timeout times, and error-tolerant routines help reduce unintended or incomplete interactions.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Features
		 Simple language is used for text content.
		 Interface navigation is made simple through use of hierarchical headings.

Chapter 4: Hardware

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not applicable	The application is a web software application and is not subject to the requirements of this section.
402.2.2 Transactional Outputs	Not applicable	The application is a web software application and is not subject to the requirements of this section.
402.2.3 Speech Delivery Type and Coordination	Not applicable	The application is a web software application and is not subject to the requirements of this section.
402.2.4 User Control	Not applicable	The application is a web software application and is not subject to the requirements of this section.
402.2.5 Braille Instructions	Not applicable	The application is a web software application and is not subject to the requirements of this section.
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not applicable	The application is a web software application and is not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
402.3.2 Non-private Listening	Not applicable	The application is a web software application and is not subject to the requirements of this section.
402.4 Characters on Display Screens	Not applicable	The application is a web software application and is not subject to the requirements of this section.
402.5 Characters on Variable Message Signs	Not applicable	The application is a web software application and is not subject to the requirements of this section.
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not applicable	The application is a web software application and is not subject to the requirements of this section.
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not applicable	The application is a web software application and is not subject to the requirements of this section.
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not applicable	The application is a web software application and is not subject to the requirements of this section.
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not applicable	The application is a web software application and is not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not applicable	The application is a web software application and is not subject to the requirements of this section.
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not applicable	The application is a web software application and is not subject to the requirements of this section.
407.3.2 Alphabetic Keys	Not applicable	The application is a web software application and is not subject to the requirements of this section.
407.3.3 Numeric Keys	Not applicable	The application is a web software application and is not subject to the requirements of this section.
407.4 Key Repeat	Not applicable	The application is a web software application and is not subject to the requirements of this section.
407.5 Timed Response	Not applicable	The application is a web software application and is not subject to the requirements of this section.
407.6 Operation	Not applicable	The application is a web software application and is not subject to the requirements of this section.
407.7 Tickets, Fare Cards, and Keycards	Not applicable	The application is a web software application and is not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not applicable	The application is a web software application and is not subject to the requirements of this section.
407.8.1.1 Vertical Plane for Side Reach	Not applicable	The application is a web software application and is not subject to the requirements of this section.
407.8.1.2 Vertical Plane for Forward Reach	Not applicable	The application is a web software application and is not subject to the requirements of this section.
407.8.2 Side Reach	Not applicable	The application is a web software application and is not subject to the requirements of this section.
407.8.2.1 Unobstructed Side Reach	Not applicable	The application is a web software application and is not subject to the requirements of this section.
407.8.2.2 Obstructed Side Reach	Not applicable	The application is a web software application and is not subject to the requirements of this section.
407.8.3 Forward Reach	Not applicable	The application is a web software application and is not subject to the requirements of this section.
407.8.3.1 Unobstructed Forward Reach	Not applicable	The application is a web software application and is not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
407.8.3.2 Obstructed Forward Reach	Not applicable	The application is a web software application and is not subject to the requirements of this section.
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not applicable	The application is a web software application and is not subject to the requirements of this section.
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not applicable	
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not applicable	The application is a web software application and is not subject to the requirements of this section.
408.3 Flashing	Not applicable	The application is a web software application and is not subject to the requirements of this section.
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not applicable	The application is a web software application and is not subject to the requirements of this section.
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not applicable	The application is a web software application and is not subject to the requirements of this section.
411 Audible Signals	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
411.1 General	Not applicable	The application is a web software application and is not subject to the requirements of this section.
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not applicable	The application is a web software application and is not subject to the requirements of this section.
412.2.2 Volume Gain for Non-Wireline ICT	Not applicable	The application is a web software application and is not subject to the requirements of this section.
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not applicable	The application is a web software application and is not subject to the requirements of this section.
412.3.2 Wireline Handsets	Not applicable	The application is a web software application and is not subject to the requirements of this section.
412.4 Digital Encoding of Speech	Not applicable	The application is a web software application and is not subject to the requirements of this section.
412.5 Real-Time Text Functionality	Not applicable	The application is a web software application and is not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
412.6 Caller ID	Not applicable	The application is a web software application and is not subject to the requirements of this section.
412.7 Video Communication	Not applicable	The application is a web software application and is not subject to the requirements of this section.
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not applicable	The application is a web software application and is not subject to the requirements of this section.
412.8.2 Voice and Hearing Carry Over	Not applicable	The application is a web software application and is not subject to the requirements of this section.
412.8.3 Signal Compatibility	Not applicable	The application is a web software application and is not subject to the requirements of this section.
412.8.4 Voice Mail and Other Messaging Systems	Not applicable	The application is a web software application and is not subject to the requirements of this section.
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not applicable	The application is a web software application and is not subject to the requirements of this section.
413.1.2 Pass-Through of Closed Caption Data	Not applicable	The application is a web software application and is not subject to the requirements of this section.

FLEXEI3 60

Criteria	Conformance Level	Remarks and Explanations
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not applicable	The application is a web software application and is not subject to the requirements of this section.
414.1.2 Other ICT	Not applicable	The application is a web software application and is not subject to the requirements of this section.
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not applicable	The application is a web software application and is not subject to the requirements of this section.
415.1.2 Audio Description Controls	Not applicable	The application is a web software application and is not subject to the requirements of this section.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	Accessibility features native to the Browser or Operating System can be used with the application.
502.2.2 No Disruption of Accessibility Features	Supports	The application does not disrupt any Browser or OS accessibility features.

FLEXEI3 61

Criteria	Conformance Level	Remarks and Explanations
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially supports	Some instances of missing input field descriptions, form controls not having labels, and empty buttons missing value text.
502.3.2 Modification of Object Information	Supports	
502.3.3 Row, Column, and Headers	Supports	Object is in a data table, the occupied rows and columns, and any headers associated with those rows or columns, can be determined
502.3.4 Values	Supports	Range of allowable values associated with objects can be programmatically determined
502.3.5 Modification of Values	Supports	Text that can be set by the user shall be capable of being set programmatically, including through assistive technology.

Criteria	Conformance Level	Remarks and Explanations
502.3.6 Label Relationships	Partially Supports	The application uses standard HTML and WAI-ARIA attributes to describe label relationships of user interface elements to assistive technologies. This includes the use of " <label>" and "arialabelledby" attributes</label>
		Exceptions:
		The label is not defined for multiple controls (buttons, checkboxes, radio buttons) on multiple pages.
502.3.7 Hierarchical Relationships	Supports	Application allows users to understand how to navigate through and interact with the user interface controls
502.3.8 Text	Supports	Application providing text through standard system function calls
502.3.9 Modification of Text	Supports	When rich text is editable, the ability to cut, copy, paste, insert and set the attributes of the text is available
502.3.10 List of Actions	Supports	The application provides user controls for exposing all actions that can executed in an object.
502.3.11 Actions on Objects	Supports	Actions have more than one action are identified by the first action within application.

Criteria	Conformance Level	Remarks and Explanations
502.3.12 Focus Cursor	Partially supports	Some elements are not highlighted on focus
502.3.13 Modification of Focus Cursor	Partially supports	Some elements are not highlighted on focus
502.3.14 Event Notification	Partially Supports	The application has a preloaders that when page loads, users are not alerted when components are added to the page/screen
502.4 Platform Accessibility Features	Not applicable	Not applicable
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not applicable	Not applicable
503.3 Alternative User Interfaces	Not applicable	Not applicable
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not applicable	Not applicable
503.4.2 Audio Description Controls	Not applicable	Not applicable
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not applicable	Not applicable
504.2.2 PDF Export	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
504.3 Prompts	Not applicable	Not applicable
504.4 Templates	Not applicable	Not applicable

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not applicable	This report covers accessibility conformance for application and does not discuss Documentation or Support Services
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	This report covers accessibility conformance for application and does not discuss Documentation or Support Services
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not applicable	This report covers accessibility conformance for application and does not discuss Documentation or Support Services

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Not applicable	This report covers accessibility conformance for application and does not discuss Documentation or Support Services

EN 301 549 Report

Chapter 4: 4.2 Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Support with Exceptions	There are form control labels missing, empty headings, skipped heading levels, and event handlers that may not be accessible, some alt tags missing.
4.2.2 Usage with limited vision	Supports with Exceptions	the application in some instances uses color is the sole means of conveying information
4.2.3 Usage without perception of colour	Support with Exceptions	Application overrides user selected contrast and color selections and other individual display attributes.
4.2.4 Usage without hearing	Not Applicable	No auditory alerts are used.
4.2.5 Usage with limited hearing	Not Applicable	No auditory alerts are used.
4.2.6 Usage without vocal capability	Not Applicable	The application does not require speech input

Criteria	Conformance Level	Remarks and Explanations
4.2.7 Usage with limited manipulation or strength	Supports	Supports when combined with Compatible Assistive Technology Features
		• Users with limited manipulation primarily use alternatives to pointing devices such as onscreen keyboards, voice recognition software, visual trackers or adaptive keyboards. For these users, access through keyboard, visibility of current tab location, large target size and longer time limits are important accessibility criteria.
		 Keyboard-accessible alternatives are provided for tools that support drag- and-drop, upload, or reordering.
		 Current tab location is made clearly visible
4.2.8 Usage with limited reach	Supports	Features
		 Large target sizes, adequate timeout times, and error-tolerant routines help reduce unintended or incomplete interactions.
4.2.9 Minimize photosensitive seizure triggers	Supports	The application does not include visual features with flashing that could trigger seizures

Criteria	Conformance Level	Remarks and Explanations
4.2.10 Usage with limited cognition	Supports	Features
		 Simple language is used for text content.
		• Interface navigation is made simple through use of hierarchical headings.
4.2.11 Privacy	Supports	The application does not impede usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

Chapter <u>5: Generic Requirements</u>

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 General	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter

FLEXEI3 69

Criteria	Conformance Level	Remarks and Explanations
5.1.3.2 Auditory output delivery including speech	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.1.3.3 Auditory output correlation	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.1.3.4 Speech output user control	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.1.3.5 Speech output automatic interruption	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.1.3.6 Speech output for non-text content	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.1.3.7 Speech output for video information	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.1.3.8 Masked entry	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter

Criteria	Conformance Level	Remarks and Explanations
5.1.3.9 Private access to personal data	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.1.3.10 Non-interfering audio output	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.1.3.11 Private listening	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.1.3.12 Speaker volume	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.1.3.13 Volume reset	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.1.3.14 Spoken languages	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.1.3.15 Non-visual error identification	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter

Criteria	Conformance Level	Remarks and Explanations
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.1.4 Functionality closed to text enlargement	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.1.5 Visual output for auditory information	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.2 Activation of accessibility features	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.3 Biometrics	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter

Criteria	Conformance Level	Remarks and Explanations
5.4 Preservation of accessibility information during conversion	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.5.2 Operable parts discernibility	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.6.2 Visual status	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.7 Key repeat	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter

Criteria	Conformance Level	Remarks and Explanations
5.8 Double-strike key acceptance	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter
5.9 Simultaneous user actions	Not applicable	The application supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter

Chapter <u>6: ICT with Two-Way Voice Communication</u>

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Not applicable	No Audio information or operation required – No information retrieval requires hearing.
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not applicable	The application is a web software application and is not subject to the requirements of this section.
6.2.1.2 Concurrent voice and text	Not applicable	The application is a web software application and is not subject to the requirements of this section.
6.2.2.1 Visually distinguishable display	Not applicable	The application is a web software application and is not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
6.2.2.2 Programmatically determinable send and receive direction	Not applicable	The application is a web software application and is not subject to the requirements of this section.
6.2.3 Interoperability	Not applicable	The application is a web software application and is not subject to the requirements of this section.
6.2.4 Real-time text responsiveness	Not applicable	The application is a web software application and is not subject to the requirements of this section.
6.3 Caller ID	Not applicable	The application is a web software application and is not subject to the requirements of this section.
6.4 Alternatives to voice-based services	Not applicable	The application is a web software application and is not subject to the requirements of this section.
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Does Not Support	
6.5.3 Frame rate	Does Not Support	
6.5.4 Synchronization between audio and video	Does Not Support	
6.6 Alternatives to video-based services (advisory only)	Heading cell – no response required	Heading cell – no response required

Chapter 7: ICT with Video Capabilities

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Not applicable	The application is a web software application and is not subject to the requirements of this section.
7.1.2 Captioning synchronization	Not applicable	The application is a web software application and is not subject to the requirements of this section.
7.1.3 Preservation of captioning	Not applicable	The application is a web software application and is not subject to the requirements of this section.
7.2.1 Audio description playback	Not applicable	No Audio information or operation required – No information retrieval requires hearing.
7.2.2 Audio description synchronization	Not applicable	No Audio information or operation required – No information retrieval requires hearing.
7.2.3 Preservation of audio description	Not applicable	No Audio information or operation required – No information retrieval requires hearing.
		to the requirements of this section.
7.3 User controls for captions and audio description	Not applicable	No Audio information or operation required – No information retrieval requires hearing.

Chapter 8: Hardware

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.1.3 Colour	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.2.1.2 Incremental volume control	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.2.2.1 Fixed-line devices	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.2.2.2 Wireless communication devices	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.3 Physical access to ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Change in level	Not applicable	The application is a web software application and is not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
8.3.2.2 Clear floor or ground space	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.3.2.3.1 General	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.3.2.3.2 Forward approach	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.3.2.3.3 Parallel approach	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.3.2.4 Knee and toe clearance width	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.3.2.5 Toe clearance	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.3.2.6 Knee clearance	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.3.3.1.1 Unobstructed high forward reach	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.3.3.1.2 Unobstructed low forward reach	Not applicable	The application is a web software application and is not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
8.3.3.1.3.1 Clear floor space	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.3.3.1.3.2 Obstructed (< 510 mm) forward reach	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.3.3.1.3.3 Obstructed (< 635 mm) forward reach	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.3.3.2.1 Unobstructed high side reach	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.3.3.2.2 Unobstructed low side reach	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.3.3.2.3.1 Obstructed (≤255 mm) side reach	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.3.3.2.3.2 Obstructed (≤610 mm) side reach	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.3.4 Visibility	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.3.5 Installation instructions	Not applicable	The application is a web software application and is not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
8.4 Mechanically Operable parts		Heading cell – no response required
8.4.1 Numeric keys	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.4.2.1 Means of Operation of mechanical parts	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.4.2.2 Force of operation of mechanical parts	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.4.3 Keys, tickets and fare cards	Not applicable	The application is a web software application and is not subject to the requirements of this section.
8.5 Tactile indication of speech mode	Not applicable	The application is a web software application and is not subject to the requirements of this section.

Chapter 9: Web (see WCAG 2.x section)

Chapter <u>10: Non-web Documents</u>

Criteria	Conformance Level	Remarks and Explanations
10.0 General	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG section

Criteria	Conformance Level	Remarks and Explanations
10.5 Caption positioning	Not applicable	The application is a web software application and is not subject to the requirements of this section.
10.6 Audio description timing	Not applicable	The application is a web software application and is not subject to the requirements of this section.

Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.0 General	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality (informative)	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.5.2.3 Use of accessibility services	Supports	Application uses standard accessibility services
11.5.2.4 Assistive technology	Not applicable	The application is not itself an assistive technology.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.5 Object information	Partially supports	Some instances of missing input field descriptions, form controls not having labels, and empty buttons missing value text.
11.5.2.6 Row, column, and headers	Supports	Object is in a data table, the occupied rows and columns, and any headers associated with those rows or columns, can be determined
11.5.2.7 Values	Supports	Range of allowable values associated with objects can be programmatically determined
11.5.2.8 Label relationships	Partially Supports	The application uses standard HTML and WAI-ARIA attributes to describe label relationships of user interface elements to assistive technologies. This includes the use of " <label>" and "arialabelledby" attributes</label>
		Exceptions:
		The label is not defined for multiple controls (buttons, checkboxes, radio buttons) on multiple pages.
11.5.2.9 Parent-child relationships	Supports	Application allows users to understand how to navigate through and interact with the user interface controls
11.5.2.10 Text	Supports	Application providing text through standard system function calls

Criteria	Conformance Level	Remarks and Explanations
11.5.2.11 List of available actions	Supports	The application provides user controls for exposing all actions that can executed in an object.
11.5.2.12 Execution of available actions		
11.5.2.13 Tracking of focus and selection attributes	Partially supports	Some elements are not highlighted on focus
11.5.2.14 Modification of focus and selection attributes	Partially supports	Some elements are not highlighted on focus
11.5.2.15 Change notification	Partially Supports	The application has a preloaders that when page loads, users are not alerted when components are added to the page/screen
11.5.2.16 Modifications of states and properties	Supports	When rich text is editable, the ability to cut, copy, paste, insert and set the attributes of the text is available
11.5.2.17 Modifications of values and text	Supports	Text that can be set by the user shall be capable of being set programmatically, including through assistive technology.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not applicable	Not applicable
11.6.2 No disruption of accessibility features	Not applicable	Not applicable
11.7 User preferences	Not applicable	Not applicable
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation (if not authoring tool, enter "not applicable")	See <u>WCAG 2.x</u> section	See information in WCAG section
11.8.3 Preservation of accessibility information in transformations	Not applicable	Not applicable
11.8.4 Repair assistance	Not applicable	Not applicable
11.8.5 Templates	Not applicable	Not applicable

Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not applicable	This report covers accessibility conformance for application and does not discuss Documentation or Support Services
12.1.2 Accessible documentation	See <u>WCAG 2.x</u> section	See information in WCAG section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not applicable	This report covers accessibility conformance for application and does not discuss Documentation or Support Services
12.2.3 Effective communication	Not applicable	This report covers accessibility conformance for application and does not

Criteria	Conformance Level	Remarks and Explanations
		discuss Documentation or Support Services
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG section

Chapter 13: ICT Providing Relay or Emergency Service Access

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not applicable	The application is a web software application and is not subject to the requirements of this section.
13.1.3 Sign relay services	Not applicable	The application is a web software application and is not subject to the requirements of this section.
13.1.4 Lip-reading relay services	Not applicable	The application is a web software application and is not subject to the requirements of this section.
13.1.5 Captioned telephony services	Not applicable	The application is a web software application and is not subject to the requirements of this section.
13.1.6 Speech to speech relay services	Not applicable	The application is a web software application and is not subject to the requirements of this section.
13.2 Access to relay services	Not applicable	The application is a web software application and is not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
13.3 Access to emergency services	Not applicable	The application is a web software application and is not subject to the requirements of this section.

About Flexera Flexera helps executives succeed at what once seemed impossible: getting clarity into, and full control of, their company's technology "black hole." From on-premises to the cloud, Flexera helps business leaders turn IT insight into action. With a portfolio of integrated solutions that deliver unparalleled technology insights, spend optimization and agility, Flexera helps enterprises optimize their technology footprint and realize IT's full potential to accelerate their business. For over 30 years, our 1300+ team members worldwide have been passionate about helping our more than 50,000 customers fuel business success. To learn more, visit flexera.com