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Products: **InstallShield 2012 Spring, InstallShield 2012, InstallShield 2011, InstallShield 2010, InstallShield 2009, AdminStudio 11.5, AdminStudio 11.0, AdminStudio 10.0, AdminStudio 9.5, AdminStudio 9.01, AdminStudio 9.0, AdminStudio 8.6, AdminStudio 8.5, AdminStudio 8.0**

Contact for more Information (name/email): **Maureen Polte / MPolte@flexerasoftware.com**

Important Note: The information below refers to the features of the graphical InstallScript-based installers generated by InstallShield. As AdminStudio uses InstallShield to create graphical installers, this information is applicable to AdminStudio. The information below does NOT refer to the IDE (Integrated Development Environment), or any other features installed with the product.

Summary Table VPAT™ Voluntary Product Accessibility Template®

| Criteria | Supporting Features |
|---|--|
| Section 1194.21 <u>Software Applications and Operating Systems</u> | See section "1194.21 Software Applications and Operating Systems" below. |
| Section 1194.22 <u>Web-based Internet Information and Applications</u> | See section "1194.22 Web-based Internet Information and Applications" below. |
| Section 1194.23 <u>Telecommunications Products</u> | Does not apply. |
| Section 1194.24 <u>Video and Multi-media Products</u> | Does not apply. |
| Section 1194.25 <u>Self-Contained, Closed Products</u> | Does not apply. |
| Section 1194.26 <u>Desktop and Portable Computers</u> | Does not apply. |
| Section 1194.31 <u>Functional Performance Criteria</u> | See section "1194.31 Functional Performance Criteria" below. |
| Section 1194.41 <u>Information, Documentation and Support</u> | See section "1194.41 Information, Documentation and Support" below. |

Section 1194.21 Software Applications and Operating Systems

| Criteria | Supporting Features | Remarks & Explanations |
|---|---|--|
| (a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually. | Supports: Keyboard equivalents for all actions are provided. | All built-in graphical panels have keyboard shortcuts (mnemonics) for all editable controls. In addition, tabbing over controls is also supported. |
| (b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer. | Supports: The product does not interfere with accessibility features built into the operating system or other products. | Does not interfere with Mouse Keys, Sticky Keys, Filter Keys or Toggle Keys. |
| (c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes. | Supports: A visual focus indicator that moves among interactive objects, as in the input focus changes, is provided. The focus indicator is programmatically exposed to assistive technology. | The focus is programmatically exposed and it can be leveraged by screen readers and other tools. |

(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.

Supports: Semantic information about user interface objects is provided. Labels are associated with controls, objects, icons, and images.

This functionality is enabled by the Windows operating system running the installer.

(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.

Supports: Labels are associated with controls, objects, icons and images.

Installer steps can be provided in textual form. It is the responsibility of the installer authors to provide additional information in text format when they decide to use images for the installer steps.

(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.

Supports: Textual information uses the standard operating system controls, which support interaction with assistive technology.

This functionality is enabled by the Windows operating system running the installer.

(g) Applications shall not override user selected contrast and color selections and other individual display attributes.

Supports: User selected contrast and color selections and other individual display attributes are not overridden.

(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.

Does not support: Installers with animated billboards do not provide an alternative text format. This is supported in Adobe Flash according to their [VPAT form](#).

It is up to the installer author to provide text with the billboard animations.

(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.

Supports.

(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.

Criteria not applicable to this product.

(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.

Supports: The use of blinking text, objects or other elements has been avoided.

(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.

Criteria not applicable to this product.

Section 1194.22 Web-based Internet Information and Applications

| Criteria | Supporting Features | Remarks & Explanations |
|---|---|--|
| (a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content). | Supports: The default HTML page for the One-Click Install installation (Web installer) does NOT provide "alt" descriptions for image elements, but it can be modified by the installation author to have the needed tags. | The installer author may customize the web installer's HTML page in order to improve accessibility. |
| (b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation. | Does not apply: The default HTML page for the One-Click Install installation does not contain any multimedia presentation. | |
| (c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup. | Supports: The default HTML page for the One-Click Install installation does not use color to convey information or to indicate any state. | The web browser may indicate that a link has been pressed by changing the link's color, but this behavior can be configured in the web browser to improve accessibility. |
| (d) Documents shall be organized so they are readable without requiring an associated style sheet. | Supports: The HTML page for the One-Click Install installation can be read without the associated style sheet. | |
| (e) Redundant text links shall be provided for each active region of a server-side image map. | Does not apply. | |
| (f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape. | Supports: The HTML page for the One-Click Install installation uses a client-side image map. | |
| (g) Row and column headers shall be identified for data tables. | Does not apply. | |
| (h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers. | Does not apply. | |

(i) Frames shall be titled with text that facilitates frame identification and navigation

Does not apply.

(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.

Does not apply.

(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.

Does not support.

(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.

Supports: Web installer's HTML page uses standard controls that can be read by Assistive Technology.

(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).

Does not support.

(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.

Does not apply.

Does not apply.

(o) A method shall be provided that permits users to skip repetitive navigation links.

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

Section 1194.31 Functional Performance Criteria

| Criteria | Supporting Features | Remarks & Explanations |
|--|---|---|
| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | Supports: Screen readers are supported. | Any Assistive Technology that works on the Windows operating system will work with the InstallScript-based installer. |
| (b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | Supports: Screen readers are supported. | Any Assistive Technology that works on the Windows operating system will work with the InstallScript-based installer. |
| (c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided | Does not apply. | The InstallScript runtime does not require user hearing. |
| (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | Does not apply. | |
| (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided. | Does not apply. | |

(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.

Fine motor control and simultaneous actions are not required by the InstallScript runtime.

Section 1194.41 Information, Documentation and Support

| Criteria | Supporting Features | Remarks & Explanations |
|--|--|---|
| (a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge | No documentation is provided with the InstallScript runtime. | The installation author may decide to include documentation with the installer generated using InstallShield. |
| (b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. | No documentation is provided with the InstallScript runtime. | The installation author may decide to include documentation with the installer generated using InstallShield. |
| (c) Support services for products shall accommodate the communication needs of end-users with disabilities. | No documentation is provided with the InstallScript runtime. | The installation author may decide to include documentation with the installer generated using InstallShield. |